



Connecting People to Life's Destinations

The Delaware, Dubuque and Jackson County Regional Transit Authority

Tel: 563-588-4592 / 1-800-839-5005 / Relay Iowa: 711
www.rta8.org

Dubuque County: Free and Reduced Rates !

Dubuque County residents who do not qualify for other funding, will pay the following reduced RTA rates (subsidized by CARES ACT funding) during regular hours of operation:

- o \$3 one-way inside Dubuque city limits
- o \$2 one-way outside of Dubuque city limits within Dubuque County
- o Age 15 and under: FREE

IMPORTANT:

All initial requests for children age 15 and under must be made through RTA's on-line Trip Maker:

<https://rta8.org/services/tripmaker.cfm> (under SCHEDULE A RIDE tab)



What to expect:

- RTA is a door to door, demand-response transit service. Reservations are requested 24 hours in advance.
- All trip requests are subject to RTA's availability. Areas outside of the City of Dubuque are encouraged to coordinate trips in groups of 3 or more people when utilizing the subsidy.
- All RTA buses and vans are wheelchair accessible.
- All RTA services are open to the general public.

Income-Based Funding Options:

- Medicaid, NEIAAA Lifelong Links, United Way Rides to Wellness Vouchers - Contact RTA to see if you qualify!

Cancellation Policy: 24 hour notice preferred for ride cancellations, same day notice at minimum. Failure to call dispatch may result in termination of access to the subsidy.

NOTICE: Reduced rates will apply until CARES Act funding has been exhausted. Regular rates will go back into effect at that time.